

QUALITY POLICY

"Patrolline Group Società Cooperativa", was established in 2015 to operate in the electronic and Electro mechanic field on automotive products to ensure safety to cars, motorcycles and e bikes.

By the will of the founding members, policy for quality, hereinafter expressed, is intended to implement and improve efficiency of the management system in order to increase the satisfaction of every single Customer. The entire Patrolline staff is engaged in Quality policy and every business process is constantly monitored. Management actions and techniques, systematically applied to the whole organization and production, scheduled and well documented, are addressed to achieve the following targets:

- the best competition levels on the market;*
- constant and continuous improvement of the product design, by permanent staff trained to reduce waste and inefficiencies;*
- achieving and improving full satisfaction of customers;*
- customer loyalty by suitable marketing activities;*
- maximum attention and care in the selection of suppliers and partners by establishing relations to resolve issues of purchase and availability of materials through clear agreements, which ensure the business and all third parties the right profit;*
- compliance with commitments made with customers;*
- continuous technical support to the customer;*
- attention to the environment in the disposal of production waste according to mandatory laws;*
- compliance with the mandatory technical regulations of the product through authorization concerning the placing on the market of products conforming to the "EC" mark.*

The business constantly pursues quality according to the continuous improvement of strategies focused to the highest customer satisfaction, always ensuring efficiency and timing.

The goal is to provide highly reliable products that simplify the installation phase, programming and insight.

Through a direct and/or telephone after-sales service, it aims to establish a positive experience for the Customer, reassuring him with the presence of a granted contact person

Create a working environment that allows all employees, both as individuals and as colleagues to be involved in business successes by developing their skills and contribute to the success of the brand image towards the outside world.

Up-to-date 15.07.2025

Board of Directors
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